### Cathy's Candles

Naturally made with you in mind

# **Client Brief**

- Website statement: The company is committed to creating products that are environmentally friendly, made with 100% soy wax. Our candles are long lasting, clean burning, and cost effective.
- Website message: Naturally made with you in mind
- Client wants: My Client wants her website to have a very soothing and relaxed feel, with a feminine touch. Her favorite color is Lavender and she prefers Georgia typeface. She is selling candles only, but offers customization messages to include on her candles as a special service.
- **Targeted users:** Customers are mostly ages teen and over, and mostly female.
- Marketing Plan: Promote the business through social media, include a list of stores where the products can be found.

### **Brand Promise**

Our company believes that using clean environmentally friendly products is not only good for the environment, but also to our health. We are committed to creating the best fragrances, so that at the end of the day not only you can enjoy the relaxing fragrances, but also feel good about it. We promise easy hassle free shopping experience, from selecting your favorite scent, to customizing, and finally ordering. We guarantee exchanges and returns anytime, if you are not 100% satisfied with our product. Making your life better is our commitment!

# **Branding Statement**

#### **Branding Pyramid**



Special orders for any event with personalization

### User Personas

#### James

Programer

Age: 20 years Sex: male



#### Description

He is going to school to get a Bachelor in Computer Science. Lives with his girlfriend in a rental house. They own a dog.

#### **Behaviours**

When he isn't studying, he loves watching movies sitting on the couch with his girlfriend, or surprising her with dinner dates under the candlelight. He loves computers and is obsessed with new technologies.

#### **Needs and Pains**

Needs to find things fast and doesn't like making too many choices.

Hates when a website takes too long to load.

Gets bored easily.

### User Personas

#### Gloria

Store Manager

Age: 40 years Sex: female



#### Description

Gloria is a stay at home mom. Married and has two kids. They own two dogs.

#### **Behaviours**

She loves being in control and organized. Her family and their needs are her priority.

Also looks forward to the days when she can dedicate time to her hobbies like Painting or drawing, and catching up with her girlfriends either online or shopping.

#### **Needs and Pains**

She wants to know what she is paying for.

Wants to find information about a product as easily as possible.

Wants to make a welcoming and safe home atmosphere for her family.

She values honesty.

### User Personas

#### Jenna

Store Manager

Age: 25 years
Sex: female



#### Description

She has a business management degree. Lives in an urban area and has a very busy schedule.

#### **Behaviours**

She loves traveling and walking around farmers market. Yoga and reading books are part of her relaxation routine. She has different accounts in social medias like: Pinterest, Facebook and Instagram. She loves cats. She is very environmentally conscious.

She is saving money to buy a house in 4-5 years.

#### **Needs and Pains**

She likes to save money.

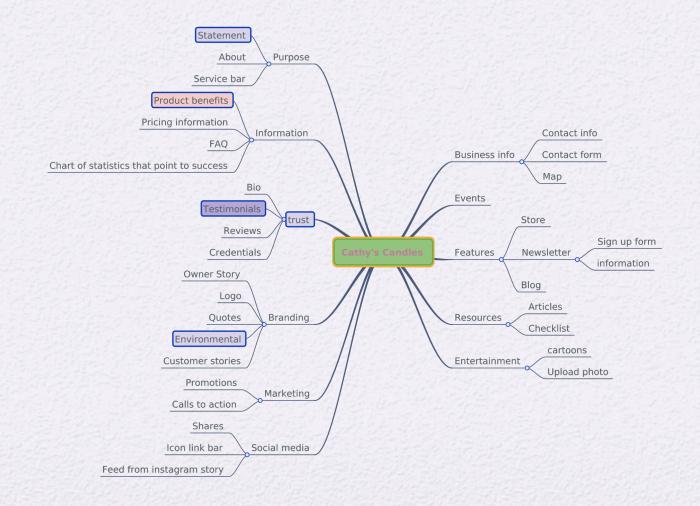
Doesn't like to waste time looking for products.

Loves natural and environmentally friendly products

## **User Analysis**

- Users are mostly female and their age is teen and over.
- Most of the customers are environmentally conscious and are looking for quality products.
- They lead very busy lives, and that is why they don't like to waste too much time looking for a product and navigating through too much content.
- The most important thing for the user is product that is easy to find and buy.

### Map Content



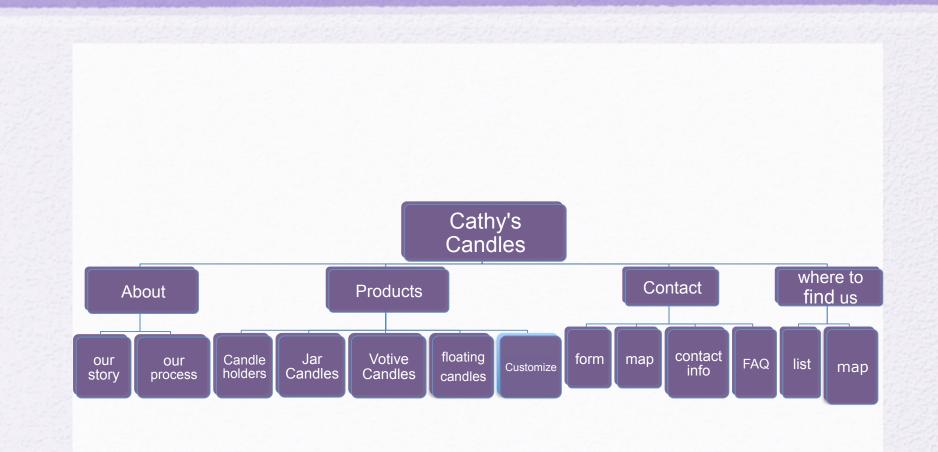
## Website Features

- Contact form
- Mailing list
- Image gallery of products to purchase
- Maps
- Social media icons
- Search bar
- Testimonials
- Special offers

### **Content Strategy**

Strategy:				
199.67	What I learned in Discovery	What it means for content or design		
Business Brief	This is candle store that uses natural products to make their candles mostly soy wax. Customers are mostly female, ages: teen and up.	The website will have a feminine feel with bright colors. Client's favorite color is lavender.		
Business' Unique value	Uses only natural products like soy wax.	Will emphasize it unique value.		
Website goals	To promote the business and attract more vendors.	Make a list of local stores where our products can be found.		
User characteristics	Busy customers who are looking for good quality and relaxing experience.	Easy navigation, offer clear product info and fast checkout.		
User needs & goals	What's in it for me? How can I benefit from your products?	Promote free offers and special sales. Testimonials.		
Branding Analysis	Feminine and relaxing feel, Georgia typeface and Lucida Grande.	Use bright images and smooth navigation		
Website message	Naturally made with you in mind.	Emphasize the good prices and product quality.		

### Site Map



## <h>> outlines

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Our story Our process
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/lap, list.
a a o

## Desktop Wireframes

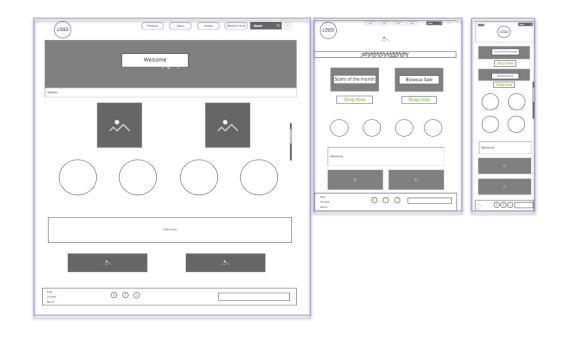
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Mo Graner Rot	Map       Image: Stagggghhgh       Image: List of stores with links	

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FAQ Contact

# **Breakpoint Wireframes**

### **Breakpoint Wireframes**



# Style Tile



Textures



This is an example of a Button

Submit Button Example Here

#### This is an Example of a Header

Georgia #hexcode

#### This is an Example of a Sub Head

Lucida Grande #6c648b

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Lucida Grande #hexcode

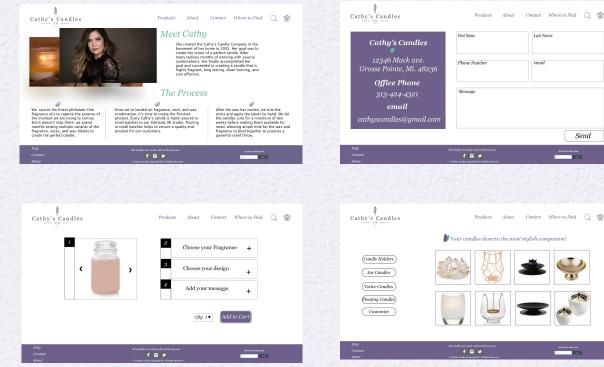
This is an example of a Text link »

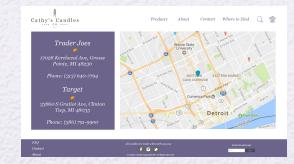
#### Adjectives

Inviting Relaxed Bright Friendly Fresh Calm

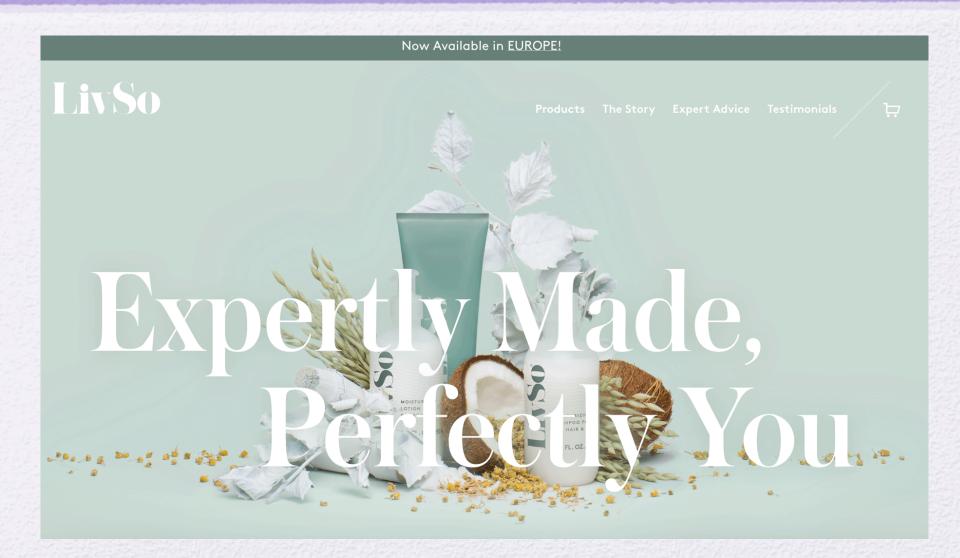
### Mockups







### Inspiration



### **Evaluations**

#### Being a designer

The most difficult part of my process was figuring out what information needed to be included in each page of the website and how to create the feel the client wanted for her website. Going through all the steps from discovery to mapping, wireframing, and style tiling, helped me get to the final product.

#### **Being a Client**

This much easier than being the designer. I knew what color theme and feel for my website and discussed it with my designer. My designer was very easy to communicate with and made the whole process very smooth. The suggestions she made also helped create a more clear idea of how my website was going to look.