# Gopic User Analysis Worksheet

- User Analysis Focus ------
  - 1) User Characteristics: What are the behaviors and motivations of the User?
  - 2) User Needs and Goals: What are your website users looking for?

#### > 1) USER CHARACTERISTICS

Advanced

Understanding what knowledge and tools Users have and where your audience's frustrations are, shifts the conversation of your strategy.

- 1) What are the motivations and behaviors of your Users?
- 2) How can you help them know the subject?
- 3) What is the best way to present the content to them?

#### Look at the User Profile Report. Are there any common / repeating ideas?

#### FROM THE USER PROFILES DETERMINE:

| User Motivation             | Approach   |  |
|-----------------------------|--|--|
| List user motivations       | Match motivation to the design of your content, layout, navigation, etc. |  |
| Learn/Develop Skills        | Content  |  |
| Getting a Job               | Show Examples of Jobs  |  |
| Having Practical Experience | Show what you can get experience from                                    |  |
| Create with Meaning         | Layout- Make sure it is purposeful                                       |  |

#### FROM THE USER PROFILES DETERMINE:

| User Behaviors / Preferences | Approach  |
|------------------------------|---|
| List user behaviors          | Match behaviors to the design of your content, layout, navigation, etc. |
| Collecting Information       | Give it to them in a clear version and then a summary of it             |
| Loses Information            | Chunk Information into bite size pieces                                 |
| Clear Website                | Make sure that my website is clear and concise                          |
| Use Past Knowledge           | Link the new information with a common knowledge.                       |



#### > 1) USER NEEDS AND GOALS

If you know who your audience is and what they're looking for, you can create content catered to their expectations. You can include content and delivery methods suited to your primary audience.

#### What is an Outcome?

A *measurable* change, action or behavior in the visitor. An experience the visitor will have.

## **Know your audience**

to help you identify the key features to include on your site.

Knowing what your target audience wants from your website will narrow the content and its delivery to appeal to your audience and hone in on what is important to them.

| From your Topic Survey determine:   |   |  |
|---|---|--|
| User Outcomes   | Content Design  |  |
| List the <b>outcomes</b> your users want from your website. (Pick the most distinctive ones or the one that you most understand.) | Match your content design to the outcome.<br>List what content type will align with the<br>desired user outcome. Examples: example<br>gallery, demonstration animation, benefit bar |  |
| Understand what a Social Media Manager is   | Give simple definition/story about a manager  |  |
| Understand what they do on a daily basis  | Have a list of job/demo of what they do   |  |
| Understand what skills are needed to  | List of suggestions of the skills needed to   |  |
| become a social media designer  | become a social media designer  |  |
| Understand responsibilities of a social media designer  | Give description of the responsibilities  |  |
| Gather information about becoming a social media manager  | Have a chart about information  |  |

> APPLY FINDINGS TO CONTENT PLAN ------

Advanced

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From these 2 worksheet tables – place the information into your Content Plan

| topic  | Social Media Manager  |  |
|--|---|--|
| User characteristics   | Users are students, and beginning web-based<br>professionals who want to learn about career choices.<br>They like to see tips and tricks, examples, and being able<br>to practice and use demos to learn new ideas. The users<br>range from no social media interaction, to maximum use<br>of social media. |  |
| User needs & goals   | Users want to gain an understanding of what a Social<br>Media Manager is and what they do. They want to know<br>what skills, educations, and experience they need to<br>become one.   |  |
| website goals  | To give the viewers an understanding about what a Social Media Manager is, and how they can become one.   |  |
| You can make the connection from Design to Social Mwebsite messageTelling the difference between Web Designer and SociMedia Manager. |   |  |
| Look and Feel  | Clean, Graphic, Geometric, Simple colors  |  |

## 1) TEMPLATE RESEARCH -----

You can use a word doc or your Trello Board

#### > CATEGORIZE TEMPLATE TYPES

Look at this website for ideas about how to categorize Templates <u>HTTP://BLOG.JIMDO.COM/HOW-TO-PICK-THE-PERFECT-TEMPLATE-FOR-YOUR-WEBSITE/</u>

#### COLLECT TEMPLATE FEATURE INFORMATION FOR A LIST

You will create a list of features to use to describe the template functionality. The goal is that you will compare what you need your website to do / layout that fits your needs to the template feature list.

What is the site structure (scroll, pages, etc) What type of navigation does it have? What is the layout. The layout determines how the information will be structured when you create a website. Look at the structure of the home page and the interior pages. Do you want mostly text pages? Will you include graphics, tables, and links? Do you like the navigation bar at the top or to the side? Do the animations work? What dynamic elements are there? What industry is it slanted toward? <u>What features are on</u> <u>the template (Vero, filtered gallery, timeline)?</u>

| Template Types / Categorizes           | Example: description or mini-screenshot<br>or link                     |
|--|--|
| Single Scroll Page                     | A page that scrolls straight through the site                          |
| Standard<br>Hero / 3 column bar/ quote | A hero page is a page where an image/graphic makes up most of the site |
| Linked                                 | A site that just links to other parts of the site                      |

#### **CREATE YOUR OWN SYSTEM FOR QUALIFYING TEMPLATES:**

| Template Features List     | Description / Detail   |  |
|----------------------------|--|--|
| Layout type                | Single Scroll page With different sections as you                        |  |
| Home page / interior pages | I don't think I need interior pages, but I would like different Sections |  |
| Navigation type            | Top Bar that Moves to the Part of the Page                               |  |
| Gallery included           | Not for this site.   |  |

# 2) CHOOSE A TEMPLATE-----

- Match a Template features to your Content
- $\circ$   $\,$  Sketch the chosen template's breakpoint layout pattern  $\,$
- Create the Desktop layout wireframe with element labels and content descriptions

## 3) ANALYZE YOUR TEMPLATE AND CONTENT MATCH -----

The key to using templates is choosing the one that works closest to as you need and want it to without too many changes. Avoid website templates that look good but require excessive redesign to meet your practical needs.

## **ANALYZE YOUR TEMPLATE:**

| General Features                                  |                         |  |
|---|-------------------------|--|
| The structure is                                  | Single Scroll           |  |
| Navigation scheme is                              | Link to Sections        |  |
| Can I rearrange the layout ( is it in sections) ? | Yes, and I did!         |  |
| Home page is                                      | Hero Image/Text         |  |
| Other sections / pages are                        | _ Paragraphs/List       |  |
| Is there a Gallery                                | Yes but I didn't use it |  |

## MATCH THE TEMPLATE TO YOUR CONTENT LIST:

| List YOUR Content Items                   | MATCH Template Element<br>Where it goes                               |  |
|---|---|--|
| Example:<br>List Benefits of my technique | Example:<br>Section with 3 columns and icons<br>with simple headings. |  |
| Website Purpose                           | Hero Image Carousel   |  |
| List What the Job is                      | Paragraph Three Column Images   |  |
| List What they do                         | Four Columns Simple Graphic List                                      |  |
| Who they Are                              | Modal   |  |
| Quotes                                    | Carosel of Simple Paragraph and                                       |  |
|   | Icon  |  |

# Gopic Project Plan Worksheet

| topic                | Social Media Manager  |
|----------------------|---|
| User characteristics | Users are students, and beginning web-based professionals who want to learn<br>about Social Media Managing. They like to see tips and tricks, examples, and<br>being able to practice and use demos to learn new ideas. |
| User needs & goals   | Users want to gain an understanding of what a Social Media Manager is and<br>what they do. They want to know what skills, educations, and experience they<br>need to become one.  |
| website goals        | To give the viewers and understanding about what a Social Media Manager is, and how they can become one.  |
| website message      | How to make the connection from Design to Social Media.   |
| IOOK and fEEL        | Clean, Graphic, Geometric, Simple colors  |

|    | OUTLINE              |              |  |
|----|----------------------|--------------|--|
|    | heading and content  | element type |  |
| h1 | Social Media Manager | Title        |  |
| h2 | Who they are         | Paragraph    |  |
| h2 | What They Do         | List         |  |
| h2 | How to Become        | Modal        |  |
|    |                      |              |  |
|    |                      |              |  |
|    |                      |              |  |

# Gopic Project Plan Worksheet

Next Step make a <h> tag chart.

