Barabus Luxury Vehicles: Client Brief

Company Name:

Barabus

Owner:

Antwon Herron

Company Description:

Barabus is a 110-year-old luxury car dealership that caters to the wealthy clients looking for their perfect choice of transportation. They Barabus is driven by Antwon's passion for high-end vehicles, assisting all customers in selecting their car soul mates with attention to detail and service. It is a one-of-a-kind luxury dealership, offering any and all luxury brands to customers. Clients are greeted at the door and treated like the royalty they are.

Competitors:

all other luxury car dealerships, which only specialize in specific brands

Target Audience:

wealthy persons with great disposable income, looking to show-off and feel special

Project parameters:

logo design and website

What to accomplish with website/marketing objective:

It is a new website. It will be used as an extension of the brick-and-mortar business, drawing in both the current older wealthy customers, as well as the newer, young up-and-coming generation.

Increase sales--site

Features:

Videos of interiors and exteriors, image galleries/modals, 360-degree viewing, build-your-own/car-customizer

Color Palette:

royal blue, beige, gray

Website Feel:

intuitive, luxurious, smooth, sumptuous, sleek



Name: Mitzi B.

Age: 36

Marital Status: single

Profession: CEO of World Women's Health Fund

Income: \$120,000/year + trust fund

Address: Washington, D.C.

Vacation Homes: Cayman Islands, Singapore

Hobbies:

private island-hopping

wine country tours & tastings

Shopping

Favorites:

Sushi in Tokyo, Japan

Fine wines

Color: baby blue

Sunrise jogs

Frustrations:

Hates waiting in long lines

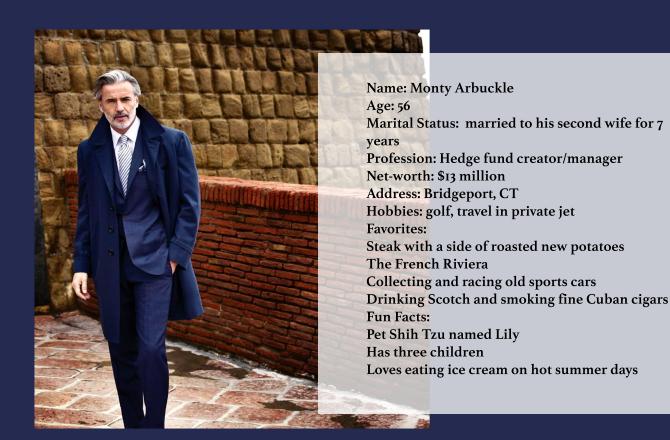
Dislikes crowded places

Finds shopping for cars demeaning

Fun Facts:

Italian diplomat's daughter

Former Olympic hopeful



User Analysis

User Outcomes	Website Features	
List the outcomes your users want from your website. (Pick the most distinctive ones or the one they you most understand.)	Match how you would design your content to meet the outcome. List what key feature(s) would align with the desired user outcome.	
Ability to shop online for dream vehicles, feeling special by end of purchase	Photo/video galleries, organized by brand, color, style, etc.	
	Build-your-car tool (allows customers to create their own perfect vehicle): select colors/materials/finishes for interior and exterioreasy to use/navigate	
Want to feel taken care of/need to find more information	Contact information is available for customer	

User Characteristics

User Motivation	Website Approach
List user motivations	Match how this would influence your content design.
Want to show off/feel special	Selecting customized vehicle colors, material, and features with the build-your-dream feature.
Want to save time/don't like to go out	Shop onsiteboth window shop before going to dealership, or make final purchase online

User Behaviors	Website Approach
List user behaviors	Match how this would influence your content design.
Impatience	Information would be quickly and easily accessible through menu(s)
Like to have fun	Site will have a clean, modern design, with minimal written contentimage driven

From The Worksheet Tables – place the information into your Content Plan

topic	Luxury Car Dealership
User goals	Wish to shop online for the vehicle they would like, selecting colors, materials, finishes, features, etc. They wish for a user-friendly experience that makes them comfortable and left feeling special.
User	Wealthy, upper class people with disposable income they
characteristics	would like to spend on luxury vehicles, want to feel special
website goals	Allow customers, who do not like to take time shopping for a new vehicle, the luxury of shopping online, changing colors, materials, etc. until they create and purchase the perfect one.
website message	Barabus Luxury Vehicles: Where the rich and famous find their dream car experience

Barabus: Content Plan

topic		Barabus: Dealer of Luxury Vehicles			
User goals		To shop for their custom luxury vehicle			
User Wealthy persons, both young and old customized vehicle		, looking for a flashy			
Allow customers to shop for their perfect information about and ability to make cor dealership location					
		· ·	I help you find the luxury vehicle that is perfect for		
OUTLINE					
	heading and content		element type		
h1	Barabus Luxury Vehicles				
h2	About Us				
h2	Vehicle Gallery				
h3	Bentley		modal/gallery		
h3	Bugatti		modal/gallery		
h3	Lamborghini		modal/gallery		
h3	Rolls-Royce		modal/gallery		
h2	Online Shopping Experience				
h2	What Others Are Saying (testimonials) slider		slider		
h2	Contact Us				



